



PolSource

PRECURSIVE CASE STUDY.

CUSTOMER - POLSOURCE

SALESFORCE PLATINUM PARTNER

PRECURSIVE

PLAN. TRACK. FORECAST.



CUSTOMER: **POLSOURCE.**

PolSource is a fast-growing Salesforce Platinum systems integrator with backing from Salesforce Venture. In addition to their Salesforce expertise, PolSource provide integrated consulting that solves many complex business challenges, delivering connected, strategic solutions to ensure successful transformations. PolSource don't just bring technology, but they also provide the ideas and support to build solutions that provides customers with the innovation, flexibility and accuracy needed to transform their business.

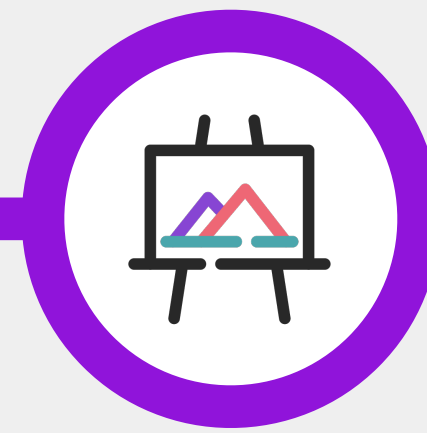
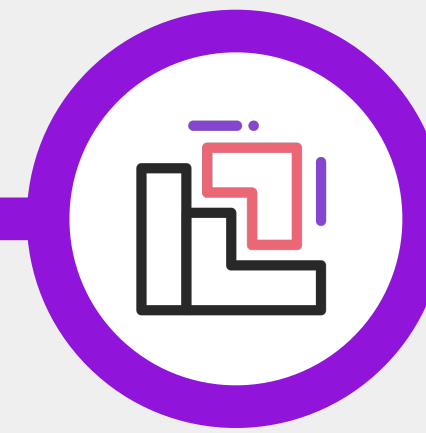
<https://www.epam.com/about/who-we-are/partners/salesforce>

“At Polsource, we’ve been growing rapidly. When you are a small company, you can get away with using spreadsheets and email for a while. However it was becoming prohibitively difficult to grow the business and to provide the type of business intelligence to scale and be successful.”

BRANDON MARSEE.

SVP of Finance & Operations
POLSOURCE

HOW POLSOURCE **USES PRECURSIVE.**



1.

Resource Management

See where your staff are over or under-utilised. Plan ahead to avoid burnout.

2.

Financial Forecasting

Revenue forecasts calculated automatically to see where you are.

3.

Billing

Precursive makes it easy to manage services billing, raise invoices and get paid on-time.

4.

Task Allocation

Break down a project or process and assign tasks to individual teams.

5.

Project Management

Enhanced visibility and reporting across all projects in Precursive.

Key point: “With Precursive we were able to get ahead of capacity and resource requirements before they ever became unmanageable.”

CUSTOMER **CHALLENGE.**

Planning and forecasting resource capacity was difficult; it time consuming to create reports on key operational metrics such as utilization, bill rates and revenue (forecast vs. actual). It took three weeks at the end of the month for financial and operational reconciliation.

They were also unable to quickly segment reporting or data to generate insights for the leadership team; despite 90% of costs being people, it was difficult to make adjustments based on good information. Wanted to reduce the amount of overage and associated revenue leakage on fixed price work.



THE SOLUTION.



The World's
#1 CRM

PRECURSIVE

The Services Delivery
Cloud for Salesforce



Opportunity
Management

Manage sales opportunities
Summarise pipeline for services
Align sales with staffing teams

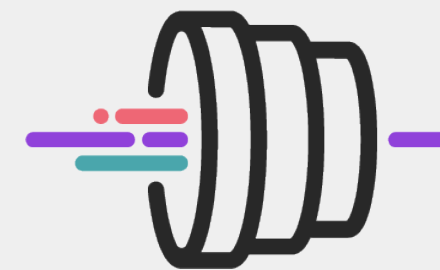


Quote
Generation



Task
Allocation

Plan and staff projects with right team
Track performance of project costs and margin
Automated creation of project plans



Project
Management



Capacity
Management

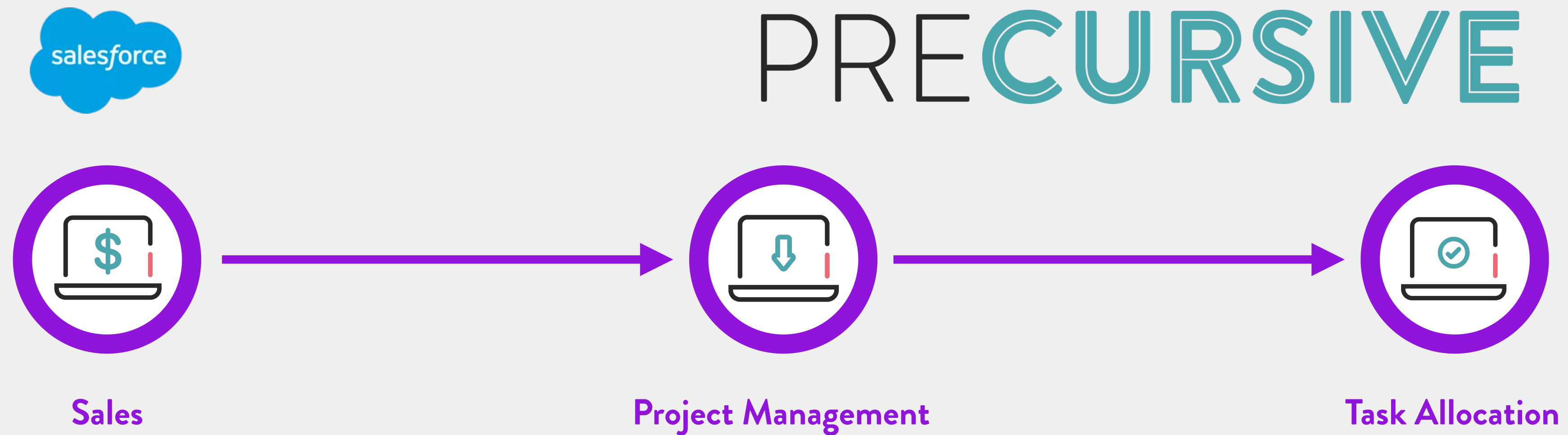
Manage capacity & forecast hiring requirements
Monitor budgets and costs
Track time and billings with quick invoicing to customers



Services
Billing

THE SOLUTION.

Polsource have been using Precursive for over 5 years to help the leadership team make better decisions using real-time data on utilization and sales pipeline. Precursive is the single source of truth for staffing, time tracking and revenue management.



PRECURSIVE **SOLUTION.**



2 WEEKS.

Saved

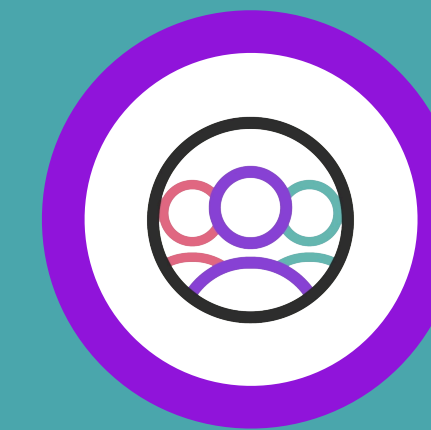
A fortnight saved at the end of month with financial and operational reporting occurring faster, with real time reports.



TRUSTWORTHY.

Data

Management team can focus on solving the problem, rather than on trying to work out what the data is.



50%.

Reduction

Major reduction in time spent on non-billable work, allowing more time for more profitable tasks.

EMPOWERING SERVICES **TEAMS.**

CUSTOMER SUCCESS.
ENABLING OUTCOMES

LIGHTNING NATIVE.
TECHNICAL INNOVATION

ENTERPRISE SECURITY.
TRUST & PRIVACY

Highest User Adoption Mid-Market SPRING 2023

Highest User Adoption Mid-Market WINTER 2023

Highest User Adoption Mid-Market WINTER 2023

Highest User Adoption Mid-Market SUMMER 2022

Highest User Adoption Mid-Market FALL 2022

Highest User Adoption Mid-Market FALL 2022

Precursive team with enterprise experience at ABB, Fujitsu, Roche

> \$1 Billion in project value managed in Precursive

GDPR compliant
ISO 27001: 2013 certified



PRECURSIVE

★★★★★ 5.0
Average Rating

PRECURSIVE **CUSTOMER SNAPSHOT.**

High Tech.



Professional Services.



PRECURSIVE

PRECURSIVE

THE SERVICES DELIVERY CLOUD FOR SALESFORCE

PLAN. TRACK. FORECAST.

www.precursive.com